



GENERAL DATA PROTECTION REGULATION

WEBSITE PRIVACY POLICY

What type of information do we collect?

We receive, collect and store any information you enter on our website or provide us in any other way. We also collect personally identifiable information (including name, email, and communications); comments, feedback, product reviews, recommendations, and personal profile.

How do we collect information?

When you fill out the contact form on our website, as part of the process, we collect personal information you give us such as your name, address, email address and any other information you specify within the form. Your personal information will only be used for the sole purpose of providing information about the services we offer, or to stay in touch with you (contact details).

Why do we collect such personal information?

We collect such Non-Personal and Personal Information for the following purposes:

- To provide and operate the Services;
- To provide our Users with ongoing customer assistance and support;
- To be able to contact our Visitors and Users with general or personalised service-related notices and promotional messages;
- To comply with any applicable laws and regulations.

How do we store, use, share and disclose our site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

How do we communicate with our site visitors?

We may contact you to inform you of information you need regarding anything related to yours or your child/ren's membership at Refresh Dance, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company. For these purposes, we may contact you via email, telephone, text messages, Facebook Messenger and postal mail.

How do we use cookies and other tracking tools?

Cookies are implemented in every site built by Wix. Take a look at the table below to view which cookies Wix implements on Wix sites:

Cookie name	Life span	Purpose
svSession	Permanent	Creates activities and BI
hs	Session	Security
incap_ses_\${Proxy-ID}_\${Site-ID}	Session	Security
incap_visid_\${Proxy-ID}_\${Site-ID}	Session	Security
nlbi_{ID}	Persistent cookie	Security
XSRF-TOKEN	Persistent cookie	Security
smSession	Two weeks	Identify logged in site members

How can our site visitors' withdraw their consent?

If you don't want us to process your data anymore, please contact us at info@refreshdance.co.uk.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@refreshdance.co.uk or fill in the contact form via the CONTACT page on the website.

REVIEW DATE:

REVIEWED:	22nd May 2018	SIGNED:	S. Ashworth
REVIEWED:	1st April 2021	SIGNED:	S. Ashworth
REVIEWED:	23rd March 2023	SIGNED:	S. Ashworth
REVIEWED:	23rd August 2025	SIGNED:	S. Ashworth
REVIEWED:			